

Subject: Provenance claim on no-Zimbabwe origin

Rosy Blue is committed to ensuring that the highest ethical standards are observed when sourcing our diamonds. Because of the reported human rights abuses in Zimbabwe, Rosy Blue does not purchase diamonds from that region. As a responsible member of the diamond and jewelry industry, we are working with our suppliers to ensure our procurement is only from ethical sources. We have implemented a documented provenance claim to this effect. We request a non-Zimbabwe origin clause on every purchasing invoice & in turn we are allowed to certify the same on our sales invoices.

In light of these procedures we have established a grievance mechanism to hear concerns about circumstances in the supply chain that might complicate our provenance claim.

If you would have any concerns, complaints or grievances regarding our provenance claim made, you can raise these via email or telephone to: Valerie MICHEL – 003232061676 valerie.michel@rosyblue.com.

On receiving a complaint, we will aim to:

- Get an accurate report of the complaint.
- Explain our complaint procedure.
- Find out how the complainant would like it handled.
- Identify any actions we should take, including monitoring the situation.
- Advise the complainant of our decisions or outcomes.
- Keep records on complaints received and the internal process followed, for at least five years. .

We thank you for your cooperation.

Best regards,

Valerie Michel
CSR Manager

*Rosy Blue is a common trade name used by a network of business alliance entities, which are distinct, privately owned and independently managed.